



Film 3: James and Val – “There has been a complaint made”

In this film James shares with Val that a complaint has been made about her. Val is not impressed.



Questions for reflection:

1. How well does James' explore the complaint with Val? What could he do differently?
2. How might the 4x4x4 model of supervision support James to explore this issue with Val?
3. What are your thoughts about where the power and authority lie in this film?
4. Why do you think Val reacts the way she does?
5. How might James record this supervision discussion?



Some useful resources:

TTSDP Tool 4: Effective use of power and authority

TTSDP Tool 43: Supervision recording