research in practice

Supporting individuals, teams and organisations

Tool: The SUMO tool



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Revisiting the scaling question over time could guide transition from:

- > the Immediate Covid-19 Response phase, where baseline anxiety may have gone up to 8, 9 or even 10 (with usual learning processes having to sit on the back boiler),
- > to the Repair phase exploring what 6 or 7 looks like and making changes to achieve this
- > gradually coming down through levels 5, 4, 3 etc in the Recovery phase with baseline anxiety returning to familiar, more manageable, levels of anxiety (at this stage formulating a clear picture of what 'normal' looks like in the post Covid-19 world of social care).