

## Tool 22: Adults and Carers feedback

People who use services are keen to find ways of providing feedback about their experiences. They would also like the opportunity to highlight good practice (Carpenter et al 2012).

This tool enables you to identify how adults and carers can be involved in improving practice, through using feedback in supervision discussions.

*You can use this tool to identify how individually or as a group you will gather and use feedback in supervision. In individual supervision, you can use feedback from people you work with to identify how to improve your own practice and organisational learning. In group supervision, you can look at wider feedback to discuss practice and organisational improvement.*

